



## The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance

*By Peter S. Pande et al, Robert P. Neuman, Roland R. Cavanagh*

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Six Sigma was originally developed at Motorola in the 1980's and has become one of the most widely discussed and reported trends in business over the past two years, thanks largely to the phenomenal successes of the Six Sigma program at one of the world's most successful companies, GE.

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### Editorial Review

#### Amazon.com Review

Six Sigma is a data-driven management system with near-perfect-performance objectives that has been employed to acclaim at leading corporations like General Electric. Its name is derived from the eye-catching statistical target of operating with no more than 3.4 defects per one million chances, but Peter Pande, Robert Neuman, and Roland Cavanagh--associates in a firm providing Six Sigma implementation, training, and management services--contend its principles can be applied in businesses of all types to routinely reduce costs, improve productivity, increase market share, and achieve other positive results. *The Six Sigma Way* is their comprehensive self-help guide to adapting and using the system under various conditions. Its first two parts cover fundamentals and provide specific suggestions for aligning the process with individual needs and goals. (These include sections on balancing potential costs and benefits, clarifying objectives, and defining time frames.) The final part, which accounts for more than half the book, focuses on implementation through a detailed yet flexible five-step "road map" tied to a company's core processes, key customers, current performance, "high-potential improvement opportunities," and future practices. While the procedure is quite complex, diligent managers should be able to bring at least basic components to their organization with the tools and techniques provided. --Howard Rothman

#### Review

The Six Sigma Way is the second book this year looking at the hot new quality initiative.

#### From the Back Cover

### **An implementation blueprint for SIX SIGMA!**

"*The Six Sigma Way* demystifies Six Sigma with a real-world 'how-to' guide. A good investment for any business planning to launch Six Sigma."

John Biedry, VP Quality & Compliance, Sears Home Services.

Cost reduction...productivity improvement...customer retention...these are the promises of the Six Sigma quality management system. *The Six Sigma Way* reveals how GE, Motorola, and numerous other companies are successfully using Six Sigma to fine-tune products and processes, improve performance, and increase profits. Now you can read the roadmap for implementing Six Sigma in your manufacturing or service organization.

The authors who have worked with some of the most visible Six Sigma companies including GE provide step-by-step guidance and practical implementation guidelines. Whether your goal is to fix a process problem or implement Six Sigma company-wide, *The Six Sigma Way* will help you develop an approach customized for your company's needs and the challenges of the twenty-first century business environment. *The Six Sigma Way*:

- Addresses the challenges and politics of launching, leading, and training people for Six Sigma.
- Focuses on implementing the major steps and quality improvement tools in the Six Sigma system.
- Features insights, comments, and examples from business leaders and managers using Six Sigma in their organizations.

## **Users Review**

### **From reader reviews:**

#### **Elaine Davenport:**

Do you have favorite book? For those who have, what is your favorite's book? E-book is very important thing for us to understand everything in the world. Each book has different aim or maybe goal; it means that publication has different type. Some people truly feel enjoy to spend their time to read a book. They can be reading whatever they consider because their hobby will be reading a book. Think about the person who don't like looking at a book? Sometime, man or woman feel need book when they found difficult problem as well as exercise. Well, probably you will require this *The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance*.

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Now a day people who Living in the era just where everything reachable by talk with the internet and the resources in it can be true or not call for people to be aware of each facts they get. How a lot more to be smart in having any information nowadays? Of course the correct answer is reading a book. Examining a book can help people out of this uncertainty Information mainly this *The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance* book as this book offers you rich data and knowledge. Of course the knowledge in this book hundred percent guarantees there is no doubt in it you may already know.

#### **Paul Herbert:**

This *The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance* is great book for you because the content that is full of information for you who all always deal with world and still have to make decision every minute. This book reveal it information accurately using great coordinate word or we can declare no rambling sentences within it. So if you are read the item hurriedly you can have whole information in it. Doesn't mean it only provides straight forward sentences but tough core information with beautiful delivering sentences. Having *The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance* in your hand like obtaining the world in your arm, information in it is not ridiculous a single. We can say that no guide that offer you world inside ten or fifteen minute right but this e-book already do that. So , this is certainly good reading book. Hey Mr. and Mrs. occupied do you still doubt which?

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