



Business Protocol: Contemporary American Practice

By Robinson

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David Robinson provides a fresh approach to business protocol and etiquette for the young professionals and entrepreneurs who began to establish themselves in the late 1990s dot-com boom, and for recent graduates and new hires in today's business environment. The topics are relevant and based in reality: young Morgan Stanley bankers fired for passing around racy e-mails, job applicants who can't get past "voice mail jail," and the ubiquitous question of what to wear, now that the days of the business suit seem numbered.

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