

# Handbook on Continuous Improvement Transformation: The Lean Six Sigma Framework and Systematic Methodology for Implementation

By Aristide van Aartsengel, Selahattin Kurtoglu



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This handbook provides a comprehensive and detailed framework for the implementation of "Continuous Improvement" and Lean Six Sigma in a professional project management environment. For this purpose the book brings together Lean Six Sigma and the PMBOK standard for project management. It provides an integrated approach, which can be used for both transactional and manufacturing businesses to better define ways to reduce costs, enhance processes ,and achieve faster implementation and new product or service development. The reader is guided carefully and reliably through the detailed procedures introduced in this book using a comprehensive, conceptual and practical well-balanced approach.

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#### **Editorial Review**

#### Review

"It provides the reader all the tools, metrics, measures required to be put into practice straight away. It is very detailed and at the same time practical, it is the best book I have read so far on this subject. I would definitely recommend the 'Handbook on Continuous Improvement Transformation' and like me, I hope it helps you on your process transformation journeys." (Inside Business, Vol. 2 (5), April, 2015)

#### From the Author

In today's hyper-competitive international marketplace, with severe economic turmoil, "Continuous Improvement" transformation is a condition for achieving and sustaining success. For an enterprise business not just to perform excellently, but to perform excellently consistently there must be improvement efforts in both the "Continuous Improvement" philosophy and break-through improvement methodology. Every enterprise business must have systematic methods for making smart decisions, attacking problems, improving its products and services, and keeping customers delighted. Anything less than a systematic, disciplined approach is leaving the enterprise business future in the hands of chance. In a professional project management environment, this handbook:

- Provides a framework and systematic methodology for "Continuous Improvement" transformation.
- Connects the Lean Six-Sigma model with the PDSA cycle

The progressive realization of a "Continuous Improvement" transformation requires a framework and a systematic methodology for studying the constituent elements or processes associated with the determining factors of the system considered. It also requires a way of differentiating between the different types of variation present in those processes. The rationale of this handbook is to provide an answer to the second basic question to ask of management for a successful implementation of any improvement initiative: "Are we doing things right?"

#### From the Back Cover

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