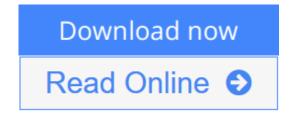


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Sales Rank: #635189 in eBooksPublished on: 2001-10-01Released on: 2001-10-01

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Review

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About the Author

Dr. Thomas Gordon is the founder of Gordon Training International, an organization that teaches interpersonal skills and organizational systems to managers and supervisors. He is a fellow of the American Psychological Association and a member (and past president) of the California Psychological Association.

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